



Fair Use Policy

This Fair Use policy applies to Redfox Mobile Services.

It is important to Redfox Mobile that all eligible Redfox Mobile customers are able to access our Services. Accordingly, We have devised a Fair Use Policy which applies to:

- (a) usage of Redfox Mobile Services and Plans; and
- (b) any promotions or Services which are advertised by Redfox Mobile as subject to the Fair Use Policy ("Fair Use Promotions").

We reserve the right to vary the terms of the Fair Use Policy from time to time.

Redfox Mobile may rely on the Fair Use Policy where:

- (a) your usage of Redfox Mobile Services is unreasonable; or
- (b) your participation in a Fair Use Promotion is excessive or unreasonable, as defined below.

Unreasonable Use

It is unreasonable use of Redfox Mobile Services where your use of Redfox Mobile Services is reasonably considered by Redfox Mobile to be excessive, fraudulent or to adversely affect the Redfox Mobile Network or other Redfox Mobile customers' use of or access to a Redfox Mobile Service or the Redfox Mobile Network.

It is unreasonable use of a Fair Use Promotion where Your participation in a Fair Use Promotion is reasonably considered by Redfox Mobile to be excessive, fraudulent or to adversely affect the Redfox Mobile network or another Redfox Mobile customer's use of or access to a Redfox Mobile service or the Redfox Mobile network.

Among other things, "fraudulent use" includes resupplying a Redfox Mobile Service without Redfox Mobile's consent so that someone else may access or use Redfox Mobile Data Services or take advantage of a Fair Use Promotion.

Our Rights

Where You are in breach of this Fair Use Policy, Redfox Mobile may contact You to discuss changing Your usage so that it conforms to this Fair Use Policy.

If, after Redfox Mobile has contacted you, Your excessive or unreasonable use continues, Redfox Mobile may, without further notice to you:

- (a) suspend or limit the Service (or any feature of it) for any period We think is reasonably necessary; and/or
- (b) terminate Your agreement with Redfox Mobile.